

Good Relationships (3)

By

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Building Good Interpersonal Relationships Between Nurse and Hospital Administration.

Practically every thing that happens in the hospital involves the people who comprise its staff.

The line of authority is through the Sister of the ward to the Matron of the Hospital. The Matron is responsible directly to the Medical Superintendent in the line of authority.

The Matron is responsible for the nursing care of the patients and she in turn holds each Sister responsible for the quality of nursing in her ward or unit. The Sister keeps the Matron informed of the needs of the patients and of any inadequacies in staffing or supplies; or accidents, injuries and complaints and so on.

The Hospital Administrator expects the nurse to comply with the hospital policies to carry out the activities of nursing service and to contribute by instituting and maintaining efficient administration on the wards. The Administrator requires the nurse to grow professionally and to contribute to the growth and development of the personnel under her jurisdiction.

The hospital administration requires the nurse to apply her knowledge and skill in carrying out her duties and to avoid anything which might make herself and others liable to heavy damages.

The hospital or institution where she serves becomes for her the object of active, personal interest and zeal.

The hospital authorities rely on the graduate nurse to provide a good nursing educational field for student-nurses, to keep them informed of current trends in medicine.

The Hospital Administrators expect loyalty. To speak well of the hospital to others and to keep confidential the

secrets learned concerning its affairs or the affairs of its inmates.

The nurse who is truly loyal is esteemed. Loyalty brings with it many excellent and charming qualities of character.

The Hospital Administration expects the nurse to possess a high degree of honour. Honour is defined as "*A nice sense of what is right to a high standard of conduct*". The nurse who possesses this high sense of honour puts duty above all other considerations of health and even of life itself.

Sincerity and truthfulness is another quality looked for by employers. A love of truth and sincerity are essentials in any noble character. Another noble quality looked for in the nurse is fearlessness to state honest opinions, to speak the truth at all times, and to be known for what you are without pretense.

The Hospital Administration would like nurses to observe the rule and regulations, and be counted upon to do what is believed to be right whatever may be the circumstances.

In hospitals thousands of rupees are wasted every year because nurses use supplies extravagantly and for purposes for which they are not intended. The Hospital Administrators rely on nurses to be economical and to look after equipment, stores and all hospital property.

The Hospital Administration expects nurses not to criticise or gossip about the Superintendent, the faculty and other nurses. Criticisms will cause prejudices and enmities and give rise to divisions.

Cultivate these desirable qualities, and nurses will contribute in building up good personal relationships between the profession and the Hospital Administration.

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