

Community's Expectations from a Trained Nurse

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With the growing knowledge about health care services, rights of consumers, responsibilities of health personnel, the public demand for quality health care service is increasing. Nursing is one of the pivotal aspects of healthcare services. The public expects good quality of nursing care services from trained nurses.

The following is a brief account of expectations of community from a trained nurse:

The society expects from a trained nurse that the sick people, their relatives and friends to be taken care of. They expect that their values, customs, tradition and spiritual beliefs to be respected. They feel that a nurse should help in providing care and promoting an environment so that they can be free from suffering diseases, which are due to poor environment. They expect that a nurse would guide and counsel as and when needed so

as to maintain their balanced state of mind. They do demand from her that she should maintain confidentiality regarding their matters of concern. They feel that a nurse should make non-judgmental comments but should share full information in the matters of their concern.

Maintenance of self discipline, personal appearance, health, balanced life, courage,

honesty, truthfulness and resourcefulness are some of the qualities they expect the nurse should possess as these qualities help in rendering better nursing care to community. They feel the nurse should care

The patients expect a trained nurse to respect their customs, values, traditions and spiritual beliefs.

The community expects the trained nurses to participate in social welfare activities, promotion of good health, prevention of illness and alleviation of suffering.

for the people with love and affection. They do believe the nurse should be well informed and take intelligent action in rendering care. The society expects her to show courtesy, respect towards community and possess professional behaviour. They do like her to establish good working relationships and to have good understanding of her role. They feel that she should be a good example in following health behaviour. Possessing capabil-

ity of meeting health needs and demands of society is the other requirement from a nurse in public view.

The public demands from a nurse to improve the standards of health care. They expect her to participate in their social welfare activities, take part in promotion of health, prevention of illness, alleviate or relieve suffering and restoration of health. They feel their lives to be respected by nurses. They demand from her that

their rights such as right to education, right to information, right to seek for redressed, right to safety, right to be heard and right to choose to be preserved. Respect and dignity shown to the patient and family are a part of the professional etiquette expected from a nurse.

Thus, as a trained nurse, she is expected to meet all the problems, needs and demands of people while rendering nursing care services.

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